



Emergency Preparedness Update

To Our Meridian Bank Customers:

As cases of coronavirus become more prevalent in our area, and public concern mounts, we'd like to provide you with information on how Meridian is managing the situation.

Our greatest priority is ensuring the health and safety of our Meridian team, as well as our customers and our communities. Please be assured that we are monitoring this evolving situation in our service area, and will make updates and announcements as may be necessary via our website.

Business Continuity and Preparedness Planning

Meridian's Business Continuity and Preparedness Planning includes comprehensive guidelines for Pandemic and Disaster Recovery response. This planning, which is not only active but frequently updated and rigorously tested, follows guidance from the Centers for Disease Control and Prevention (CDC), as well as federal authorities. We will continue to monitor the evolving situation to ensure the health and safety of our team, our customers and our community.

Banking Access

Fortunately, Meridian has always emphasized online and mobile banking, and we have both robust online capacity and savvy customers who have broadly adopted it to do their banking. As such, the need to visit one of our offices has always been infrequent. We encourage you to continue to use online and mobile banking during this time. Should you have any questions, give us a call at 866.327.9199. One of your neighbors, someone who is in the same boat as you when it comes to this situation, will be standing by to lend a hand.

As of now, Meridian offices are open and conducting business as usual. We will remain open unless advised otherwise by city, state, or federal agencies. However, if you would like to visit a Meridian office at this time, we encourage you to contact us in advance. If we can provide the service you need remotely, we will be happy to do so for you. Click here for contact and scheduling information for all of our offices:

<https://www.meridianbanker.com/locations>

Meridian Employees & Offices

As you've probably already received countless emails from other local businesses, it will come as no surprise that we are providing the Meridian team with frequent updates during this time, and following various protocols from the CDC and federal authorities if and as applicable, from keeping workspaces and offices sanitized to prevent the spread of germs, to encouraging our employees to work from home when possible.



The Meridian team is well-equipped to continue providing you with a seamless banking experience during this difficult time. Should you have any questions, we are available at any time via phone or email: 866.327.9199 | info@meridianbanker.com.

Thank you for your business, and please stay safe and continue to follow the advice and guidelines set forth by our public health officials.

Chris Annas
Chairman & CEO

