



Emergency Preparedness 5/8/20

To Our Meridian Bank Customers:

Over the last month our highest priority has been ensuring the health and safety of our customers and of the Meridian team members who serve them. Please be assured that we have been monitoring the situation in our service areas and will continue to make updates and announcements as necessary via our website and social media channels.

Meridian Employees

Thanks to extensive pre-planning for emergencies, Meridian operations have proceeded normally, with a majority of our staff able to work from home. Our branch employees have been provided masks and plexiglas shields and are working under limited customer access guidelines. We have continued to issue frequent updates to all of our Meridian team members, who are advised to follow protocols from the CDC and federal authorities on maintaining social distancing standards and ensuring sanitized workspaces and offices.

Meridian Offices

As of now, our branch locations will continue to operate with limited hours. If we can provide the service you need remotely, we will be happy to do so. If you would like to visit a Meridian office, we encourage you to contact us in advance. We have also allotted 30 minutes before and 30 minutes after our open hours for any high risk or elderly customers. Again, we ask that all customers schedule an appointment before visiting a branch.

To schedule an appointment online or to contact one of our branches, please visit:

<https://www.meridianbanker.com/locations>

We are available at any time via phone or email: 866.327.9199 | info@meridianbanker.com

Thank you for your business and please stay safe and continue to follow the advice and guidelines set forth by our public health officials.

Chris Annas
Chairman & CEO